



Corporate Profile

July 2018

“Our community - supporting those in need - within our community”

About Our Organisation

Established in 2013, Kyneton Caring Community Inc. (KCC) is an independent, community-based incorporated association, whose primary purpose is to support those in our local community who find themselves in need. KCC's aim is to provide a safety-net for members of the community by delivering a range of services including: a free foodbank; an emergency relief service (clothing and household items, etc.); a drop-in centre and soup kitchen; and a need assessment and referral service to other agencies and service providers in the local area.

As the primary activity of KCC the free foodbank has grown considerably over the past few years and currently provides support to over 280 families in our region per month. While KCC was initially established to support the local Kyneton community, the free foodbank service now provides support to people throughout the Macedon Ranges region and beyond.

KCC relies on a committed group of volunteers who give generously of their time to serve their local community. Our team of volunteers is led by our full-time Operations Manager – Kerryn Wildenburg, (ably supported by her partner Simon Furness), who report to a dedicated volunteer board comprising local community members from a wide range of backgrounds and experience.

As an independent and inclusive organisation, KCC welcomes the contribution of people from all faith and non-faith backgrounds, and all racial and socio-economic backgrounds. KCC proudly enjoys the support of the broader regional community, including local churches, schools, businesses, councils, and health service providers.

One of the guiding principles of KCC is the understanding that a local community working together has the resources, skills and the motivation, to support those within the community who are experiencing hard times and are in need of help or support. The adage of “**our community - supporting those in need - within our community**” is the simple philosophy that we follow.

KCC is self-funding and depends on the generosity of the local community who support our work through the donation of food and other goods, as well as important financial contributions.

KCC is registered with the Australian Charities and Not-for-Profits Commission and is endorsed as a Deductible Gift Recipient (DGR) with the Australian Taxation Office – making financial donations tax deductible.

Our Vision

KCC's vision is to bring hope and healing to those in our community who find themselves in need. We aim to use the resources available within our community to meet the immediate needs of those seeking help.

In addition to the existing services offered by KCC (e.g. supplying food and other emergency relief including clothing and household items), we aim to be vigilant in identifying the emerging needs of the community and finding ways to address these community needs.

We seek to build authentic relationships with those who access our services and support, encouraging them beyond their current circumstances to discover their own potential and their potential to make a difference in the lives of others.

Our Values

Compassion – Responding with love and genuine concern for the needs of our community

Dignity – Recognising that all people are of equal value and worthy of respect

Integrity – Offering a safe, authentic, transparent and reliable service to the community

Empowerment – Bringing positive outlook that sees future possibilities and inspires hope

Belonging – Being an open and understanding community where relationship is central

Generosity – Operating fundamentally on the principle of giving

Our Funding Model

As a self-funded not-for-profit organisation, KCC's day-to-day operation is largely funded by its opportunity shop – located at 60 Mollison Street, Kyneton. Secondary sources of funding include, financial donations from individuals and local church organisations, including in particular the Kyneton Baptist Church. KCC is also a periodic recipient of grant funding from the Victorian Government's Neighbourhood Justice Centre Court Fund.

To allow KCC to cater for the growing demand for its services, we will soon be launching a local donor program to give members of the community the opportunity of provide support to the organisation through a regular donation program (annual or monthly credit card or bank account deduction).

Not-for-Profit & Charitable Status

KCC is registered with the Australian Charities and Not-for-profits Commission (ACNC) as a "Public Benevolent Institution" (a type of charitable institution whose main purpose is to relieve poverty or distress), under the following categories: advancing social or public welfare; advancing education; purposes beneficial to the general public and analogous to the other charitable purposes.

All donations and proceeds of the opportunity shop go directly to the operation of the KCC organisation and its important activities in supporting our local community, including the free foodbank, emergency relief, and a needs-analysis and referral services.

KCC is endorsed as a Deductible Gift Recipient (DGR) with the Australian Taxation Office, and donations made to the organisation are fully tax deductible¹

¹ Subject to the provisions of the Australian Taxation Office

KCC Services

Foodbank

The primary activity of KCC, and the reason it was established, is to provide an efficient, well-stocked and generous foodbank service to those in our community who find themselves in need. The KCC foodbank is registered with and receives food from Foodbank Victoria and Bendigo Foodshare, but also relies heavily on the generosity of the local community for much of the food required for those in need within our broader community. Thanks to the generosity of our food donors the KCC foodbank provides a wide range of good quality, wholesome foods (including fresh fruit and vegetables, dry goods, and prepared meals), as well as other critical household items and personal hygiene products.

Opportunity Shop

The KCC Opportunity Shop is a deliberately low-cost second-hand shop that has two primary purposes. Firstly, the shop is the primary source of funding for the organisation and is largely responsible for making possible the other important activities, such as the free foodbank. Secondly, the shop provides those in need with access to very affordable clothes, toys, household items and books - an important service to the community. The pricing strategy of the shop not only makes these items accessible to those in the community in need, but also provides those experienced “op shoppers” with the chance to snare a bargain - just like the good old days of “op shop shopping”.

Drop-In-Centre & Soup Kitchen

A logical extension to the free foodbank service, the drop-in-centre provides a safe and friendly environment for our clients to stop for a chat and some welcome community. The dedicated staff and volunteers provide friendly faces and someone to talk to if needed. It is also intended for the drop-in-centre to provide a regular soup kitchen service.

Emergency Relief Support

In the event of personal emergencies and especially difficult times, KCC can provide a range of emergency support to those in need. This support includes, clothing, food, personal hygiene products, furniture and other household items.

Work for the Dole Program

KCC is a Work for the Dole Host Organisation as part of the Australian Government’s jobactive employment service. We are proud to play our role in providing work experience to help job seekers from within our community gain new skills while they look for work, and we have had very positive outcomes through the program.

Need Assessment and Referral Service

Through regular engagement with our free foodbank clients, a range of other personal challenges and/or needs are often identified. KCC has always attempted to provide a low-level need assessment and referral service for our foodbank clients, by facilitating introductions and referrals to the relevant local health and other support agencies. However, through our increased engagement with the community over the past 18 months, we have identified a growing need for this service and are planning to expand this offering in the near future.

Community Foodbank Mentor and Support Program

While our core activities are deliberately focused on our own local community, KCC has identified a number of other communities in our region who have similar needs to that of the Kyneton area. Given our philosophy of “our community - supporting those in need - within our community”, it makes sense for us to support establishing similar organisations in those communities, rather than stretch our reach to service those communities. As a result, KCC is in the process of setting up a “mentor and support program” to assist other local communities within our region to establish a similar service for their communities. In addition to providing advice based on our experience gleaned over the past 5 years, this program will in some circumstances include KCC providing support as a foodbank distribution partner, leveraging our long-established relationships with Foodbank Victoria and Bendigo Foodshare.

Governance

As a not-for-profit incorporated association, KCC is required to have a 'management committee' or 'board' that is responsible for looking after the association's affairs and has specific legal duties under the *Associations Incorporation Reform Act 2012*.

The board comprises representatives of the broader local community (Kyneton and surrounding areas) from a diverse range of backgrounds and experience. While KCC is still working towards its goal of gender equality at board level, it is intended to move towards a more equal balance of female and male board members by the end of 2018.

Board/Committee of Management

Ryan Smith - Chairman

Ryan Smith is the Victorian State Director for Global Interaction, the global mission agency for the Baptist Church in Australia.

Previously a physiotherapist, Ryan also has more than 10 years of experience in pastoral ministry and has a particular interest in promoting effective contextual mission both locally and globally.

Ryan has been a local Kyneton resident since 2006. He and his wife Suzie have raised their three children in Kyneton where they have all been schooled locally. Ryan is involved in a number of local organisations and clubs including Kyneton Baptist Church, Kyneton Football and Netball Club and Kyneton Cricket Club.

He enjoys journeying with people who are wanting to explore meaning, purpose, and how they can be involved in helping others.

Michelle Balthazar – Board Member

Michelle has over 25 years experience in the social and community service sectors, having worked with school children of all ages, youth at risk, long-term unemployed, sexually abused children, as well as adults, families and communities recovering from crisis'. She is a qualified social worker and secondary school teacher who has worked in Australia and the overseas including the United States.

She is currently the manager of the Romsey Neighbourhood House - a community organisation that promotes lifelong learning, social interaction and wellbeing for the local residents of the area, and is also the Pastoral Care Coordinator for the Kyneton Baptist Church.

Michelle has been a member of the KCC board for two years and has an intimate understanding of the organisation having been the acting Operations Manager for six months during the organisation's restructure in 2016.

Michelle began her career as secondary school teacher, however she soon developed a passion for understanding what was stopping children in her classroom from being able to learn, which led her to pursue a degree in social work.

As a social worker Michelle initially worked in residential care, working with sexually abused young people and subsequently delivered a range of community engagement programs with schools in the St Kilda and Port Melbourne areas focused on encouraging local community engagement within the schools.

Michelle then worked with the Glen Eira City Council, the City of Port Phillip and the City of Stonnington in Melbourne, delivering a local government funded school focused youth service.

In the mid 1990's Michelle participated in an exchange program between the California Conservation Corps (an agency of the Government of California, USA delivering a work development program for men and women between the ages of 18 to 25) and Australian Trust for Conservation Volunteers. As

part of this exchange she worked on a conservation-focused rehabilitation program for California-based youth at risk, particularly gang-involved young adults.

She subsequently delivered intensive programs for long-term unemployed people through “Job Network” (a Federal Government funded employment placement assistance program) accredited providers throughout Victoria.

More locally, Michelle has worked in Kyneton as a Welfare Councillor with both Cobaw Community Health and Sacred Heart Secondary College, and in 2014 was the project manager for the Macedon Ranges Shire Council’s “Celebrating Lancefield Together” project, which saw her work with residents of the town to develop a community vision, identify local issues and develop specific actions to address gaps. The project resulted in a range of initiatives, including the creation of the Lancefield Farmers Market and the establishment of the Men’s Shed.

Michelle holds a Bachelor of Education (Secondary) from Deakin University, Melbourne and a Bachelor of Social Work from Monash University, Melbourne. As a result of her social work studies at Monash, Michelle was made a member of the Golden Key International Honours Society - the world's largest collegiate honour society, with membership by invitation only and applicable only to the top 15% of university graduate students in all fields of study, based solely on their academic achievements.

She has also worked as a lecturer at Holmesglen Institute of TAFE, Bendigo TAFE and Northern Melbourne Institute of TAFE, lecturing in youth work, welfare studies, drug and alcohol studies, and juvenile justice studies. She is also a supervisor for students undertaking a Masters of Social Work studies.

In addition her role with KCC, some of Michelle’s other honorary activities within the local community include being a member of the brigade management team for Benloch CFA and the Community Fire Prevention and Community Engagement Officer. She was also a member of the Recovery Committee for the 2015 Lancefield-Cobaw fires.

Michelle has lived in the Macedon Ranges region for 15 years, where she and her husband have raised their 3 children on their farm at Benloch, 20 mins east of Kyneton.

John Dettmann – Board Member

John was born at the old Kyneton Hospital and undertook all of his schooling in Kyneton. He is a fifth generation local farmer and lives with his wife Linley on the family property at Barfold (15 mins north east of Kyneton). John & Linley have brought up their three children in the local area and have 10 grandchildren.

John is a long-standing member of the KCC board and his involvement dates back to 2015 when he bought the 60 Mollison Street building to provide a stable home for the organisation. He has been instrumental in taking the organisation to its next stage of growth and maturity, and in addition to being a sympathetic landlord (providing security of tenure for the organisation), he brings considerable experience, common sense and compassion to the board.

John has been running the family farm since his early 20’s, initially running predominantly Merino sheep, but for the past 20 years producing mainly Angus beef cattle. He also runs an agricultural contracting business producing hay and other feeds. In 2014, John and his wife Linley, took out top honours in Australia's biggest cattle evaluation contest, the “Beef Spectacular Feedback Trial”, after two years coming in runner up. With 127 competitors across all eastern states, the contest marked the cattle on their size, structure, temperament and, among other things, their ability to gain weight during 112 days on feed.

An innovator in farm land conservation, in the early 1980’s John was the founding member of the Kyneton Tree Group initiative, the pre-cursor to the current Landcare group, and in 1980 was the winner of the Victorian Government Soil Conservation Authority’ competition for soil conservation

for the North Central (Southern Section) region (the Hanslow Cup). As a result of the award the Authority hosted a field day on John's Glenhope property which was attended by 150 people.

John has been a very active member of the local community over many years and served for nine years as a Councillor on the Kyneton Shire Council (the Shire of Kyneton was dissolved in 1995, its parts being incorporated into the new municipalities of Hepburn Shire Council and Macedon Ranges Shire Council), and served one term as Shire President (the role now known as Mayor).

He was chairman of the Kyneton Daffodil and Arts Festival organising committee for three years, and one of the legacies of his involvement with the Festival was the planting of the now iconic "Kyneton Golden Mile" of daffodils at the Burton Avenue and Bourke Street entrances to the town.

John has been a senior member of Kyneton Baptist Church community for many years and still runs a "Men's Breakfast" event that focuses on men's issues (such as general and mental health), open to all men from the broader Kyneton and surrounding areas, not just the church community.

He has been a member of the Langley-Barfold CFA for more than 40 years and has been recognised for his service. John is vintage tractor enthusiast and a regular participant in local vintage tractor pull events.

Paul Fox – Board Member

Paul is currently Managing Director of Fox Strategic, an aviation-sector business advisory firm, and is a Director of Agri-nomics Australia, an innovative international airfreight and logistics business focused on the export of Australia's high-value agricultural produce to China and other key Asian markets.

Paul is the former Deputy Chairman of 'Aviation/Aerospace Australia', the national peak body for the Australian aviation industries. Paul was responsible for national policy development for the sector and was particularly involved driving trade development programs, which also involved planning and leading international trade missions to China, Indonesia, Vietnam, India and Singapore.

Prior to this, Paul was the Regional Director Asia Pacific of the US-based Flight Safety Foundation, where he was responsible for the development of the Basic Aviation Risk Standard (BARS) Program. An innovative Australian initiative, the BARS program is an internationally recognised, global safety program for aviation operations in the resources and allied sectors.

Prior to this, Paul was General Manager of the Australian Davos Connection - an affiliate of the World Economic Forum, where he was responsible for overseeing some of Australia's most important gatherings of senior corporate, political, government, and community leaders, including a meeting of the CEOs of the world's leading resources companies as a component of the 2006 G-20 Meeting in Melbourne.

Paul has considerable experience running not-for-profit organisations (Australian Davos Connection Ltd, Flight Safety Foundation Ltd, Aviation/Aerospace Australia Ltd) and has sat on a number of charity and association committees and boards, including: Organising Committee "Walk for the Cure" Juvenile Diabetes Foundation (Queensland); Zoe Reed Little Bridge House Hospice for Children; Gold Coast Business Excellence Awards Association Inc.; and Australian Centenary of Powered Flight (Mia Mia) Inc.

Paul and his wife Bernadette Nunn, have been proud residents of Kyneton since 2007. Paul's support of KCC is a result of his own recent mental health challenges, which resulted in him experiencing first hand the significant benefits of the generosity and support of his local community. It is his hope that through the KCC initiative, everyone in this community has access to similar care and support.

Mat Gordon – Board Member

Mat is currently the Safety and Training Officer with Bendigo-based Deepcore Drilling, a specialist diamond drilling exploration company. Deepcore have in excess of 250 personnel and provide

surface and underground exploration and production drilling services to the mining industry throughout Australia and Papua New Guinea. Mat's role is to monitor, maintain, develop and roll-out safety and environmental standards and associated training, across the company to all personnel, while working closely with clients to ensure all Government regulations, acts and compliance expectations are met.

Prior to joining Deepcore Mat was the Superintendent at the Kyneton Saleyards (2014-2015) where he was responsible for managing the saleyard operation on behalf of the Macedon Ranges Shire Council. In this role Mat played a major role in advocating for the implementation of the soft flooring program in the cattle yards.

Prior to this role Mat was a partner in a large agricultural operation based in the Macedon Ranges. This operation encompassed four properties located throughout the Shire. Mat was instrumental in developing this operation over a ten-year period from 300 acres to 3500 acres involving a rapid capital and agricultural improvement program. Initially carrying a herd of 100 Lawson Blood Angus cows, Mat developed this herd, predominately through breeding, into a commercially recognised herd of 1200 Angus-Angus Cross cattle. During this time Mat also became a qualified artificial insemination technician and bovine pregnancy testing consultant.

From 1992 to 2003 Mat worked in Western Australia, primarily in the mining exploration sector as a multi-purpose driller, throughout the central goldfields area of Kalgoorlie, Leonora and Kambalda. During this period Mat also worked briefly in the mining sector in West Africa, primarily in Ghana and Guinea Bissau.

Mat holds an Associate Diploma in Farm Management from Glenormiston Agricultural College and subsequent to his initial training, spent time working in a wide variety of agricultural operations around Australia.

Mat was born in Kyneton and having attended both Woodend Primary School and Kyneton Secondary College, has a strong connection to the communities of the Macedon Ranges. He has a strong belief in social justice and equity, which led him to seeking involvement with the Kyneton Caring Community initiative in 2015. He brings a strong community connection, a broad range of multi-faceted life experience and a passion and desire to implement and facilitate genuine support on an as-needed basis to those who seek it within our community.

Ron Sims – Board Member

Ron Sims was born and raised in Manly, Sydney. After earning a Bachelor of Commerce degree in Accounting (UNSW), Ron was admitted to the Chartered Accountants of Australia and New Zealand (CAANZ) while working in the Sydney office of Price Waterhouse.

He subsequently trained in missionary work and theology, then married Evelyn and undertook French study in Switzerland before serving as a missionary in the Democratic Republic of Congo. Ron's two sons John-Paul and Alexander were both born in the Congo.

He subsequently undertook postgraduate studies at Fuller Theological Seminary (in Pasadena, California), earning Master of Theology (Missiology) and Doctor of Missiology degrees. During the 1990s he served as a teacher at Sydney Missionary and Bible College.

In 1999, Ron returned to the field of financial management, serving first as Finance Manager of Presbyterian Aged Care (NSW & ACT), then as Business Manager of Hunters Hill Congregational Church – a church owning and governing a portfolio of enterprises including retirement villages.

In 2015 Ron retired from full-time employment and moved with his wife Evelyn to Kyneton Victoria to be near family, especially their three young grandsons. Ron remains a member of CAANZ.

Our People

Management Team

Kerryn Wildenburg – Operations Manager

Kerryn joined KCC as the fulltime Operations Manager in December 2017 and through her life and career experience brings to the role considerable expertise in areas including: hospitality, retail management (food & variety goods), and food preparation. She also has considerable experience in community support and has been an active community volunteer.

Having grown up on the Mornington Peninsula, Kerryn moved to Kyneton in 2011 with her partner Simon Furness, where they have raised their two daughters and become valued members of the Kyneton community. Prior to her appointment in her current role with KCC, Kerryn's first interaction with the organisation was as a volunteer with its soup kitchen program in 2014.

Before moving to Kyneton, Kerryn worked as the Larder Chef at the Rosebud RSL restaurant and prior to this spent four years as the Assistant Manager with M&M Peables Gift and Variety in Rosebud, where she was responsible for the day-to-day running of the store, visual merchandising, bookkeeping, inventory management and product ordering, and staff training. During her time with M&M Peables, Kerryn was the Retail Customer Service Award Winner with the "NAB Business Excellence Awards Rosebud 2009".

Since moving to Kyneton Kerryn has worked with a number of local food orientated businesses including, Watts Fresh Grocers and Bakers Delight. She has subsequently gained qualifications in "Home and Community Care" (Certificate 3) and "Aged Care" (Certificate 3), through the Kyneton Community and Learning Centre, and completed placements at Bupa Aged Care Kyneton as a personal care worker and with Macedon Ranges Shire Council as a personal care and home care worker, looking after multiple clients with a broad variety of needs.

As a result of her considerable life experience and her own personal challenges, Kerryn is able bring a tremendous level of care and compassion for those within the broader KCC community. Kerryn is an experienced mentor in the alcoholic rehabilitation 12 step program and also holds qualifications in Hospitality Operations (Certificate 4) and Business Administration (Certificate 3).



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